

As of September 30, 2011, all ENs are under new terms and conditions with performance measures, including requirements for job placement, job retention, and assisting beneficiaries to leave the rolls and achieve financial independence. Beginning in early 2012, SSA will evaluate ENs performance and sanction those that do not meet our standards. Sanctions will include probation and the requirement to present a credible improvement plan and possible termination of the contract in the following year if the EN still does not meet the performance standards.