AMENDMENT IN THE NATURE OF A SUBSTITUTE
TO H.R. ______
OFFERED BY MR. NEAL OF MASSACHUSETTS

Strike all after the enacting clause and insert the following:

SECTION 1. SHORT TITLE.
This Act may be cited as the “Improving Seniors’ Timely Access to Care Act of 2022”.

SEC. 2. ESTABLISHING REQUIREMENTS WITH RESPECT TO THE USE OF PRIOR AUTHORIZATION UNDER MEDICARE ADVANTAGE PLANS.

(a) IN GENERAL.—Section 1852 of the Social Security Act (42 U.S.C. 1395w–22) is amended by adding at the end the following new subsection:

“(o) PRIOR AUTHORIZATION REQUIREMENTS.—
“(1) IN GENERAL.—In the case of a Medicare Advantage plan that imposes any prior authorization requirement with respect to any applicable item or service (as defined in paragraph (5)) during a plan year, such plan shall—
“(A) beginning with the third plan year beginning after the date of the enactment of this subsection—
“(i) establish the electronic prior authorization program described in paragraph (2); and

“(ii) meet the enrollee protection standards specified pursuant to paragraph (4); and

“(B) beginning with the fourth plan year beginning after the date of the enactment of this subsection, meet the transparency requirements specified in paragraph (3).

“(2) ELECTRONIC PRIOR AUTHORIZATION PROGRAM.—

“(A) IN GENERAL.—For purposes of paragraph (1)(A), the electronic prior authorization program described in this paragraph is a program that provides for the secure electronic transmission of—

“(i) a prior authorization request from a provider of services or supplier to a Medicare Advantage plan with respect to an applicable item or service to be furnished to an individual and a response, in accordance with this paragraph, from such plan to such provider or supplier; and
“(ii) any health claims attachment (as defined for purposes of section 1173(a)(2)(B)) relating to such request or response.

“(B) ELECTRONIC TRANSMISSION.—

“(i) EXCLUSIONS.—For purposes of this paragraph, a facsimile, a proprietary payer portal that does not meet standards specified by the Secretary, or an electronic form shall not be treated as an electronic transmission described in subparagraph (A).

“(ii) STANDARDS.—An electronic transmission described in subparagraph (A) shall comply with—

“(I) applicable technical standards adopted by the Secretary pursuant to section 1173; and

“(II) any other requirements to promote the standardization and streamlining of electronic transactions under this part specified by the Secretary.

“(iii) DEADLINE FOR SPECIFICATION OF ADDITIONAL REQUIREMENTS.—Not
later than July 1, 2023, the Secretary shall finalize any requirements described in clause (ii)(II).

“(C) REAL-TIME DECISIONS.—

“(i) IN GENERAL.—Subject to clause (iv), the program described in subparagraph (A) shall provide for real-time decisions (as defined by the Secretary in accordance with clause (v)) by a Medicare Advantage plan with respect to prior authorization requests for applicable items and services identified by the Secretary pursuant to clause (ii) if such requests are submitted with all medical or other documentation required by such plan.

“(ii) IDENTIFICATION OF ITEMS AND SERVICES.—

“(I) IN GENERAL.—For purposes of clause (i), the Secretary shall identify, not later than the date on which the initial announcement described in section 1853(b)(1)(B)(i) for the third plan year beginning after the date of the enactment of this subsection is required to be announced, applicable
items and services for which prior au-

thorization requests are routinely ap-

proved.

“(II) UPDATES.—The Secretary

shall consider updating the applicable

items and services identified under

subclause (I) based on the information

described in paragraph (3)(A)(i) (if

available and determined practicable

to utilize by the Secretary) and any

other information determined appro-

priate by the Secretary not less fre-

quently than biennially. The Secretary

shall announce any such update that

is to apply with respect to a plan year

not later than the date on which the

initial announcement described in sec-

tion 1853(b)(1)(B)(i) for such plan

year is required to be announced.

“(iii) REQUEST FOR INFORMATION.—

The Secretary shall issue a request for in-

formation for purposes of initially identi-

fying applicable items and services under

clause (ii)(I).
“(iv) EXCEPTION FOR EXTENUATING CIRCUMSTANCES.—In the case of a prior authorization request submitted to a Medicare Advantage plan for an individual enrolled in such plan during a plan year with respect to an item or service identified by the Secretary pursuant to clause (ii) for such plan year, such plan may, in lieu of providing a real-time decision with respect to such request in accordance with clause (i), delay such decision under extenuating circumstances (as specified by the Secretary), provided that such decision is provided no later than 72 hours after receipt of such request (or, in the case that the provider of services or supplier submitting such request has indicated that such delay may seriously jeopardize such individual’s life, health, or ability to regain maximum function, no later than 24 hours after receipt of such request).

“(v) DEFINITION OF REAL-TIME DECISION.—In establishing the definition of a real-time decision for purposes of clause (i), the Secretary shall take into account
current medical practice, technology, health care industry standards, and other relevant information relating to how quickly a Medicare Advantage plan may provide responses with respect to prior authorization requests.

“(vi) IMPLEMENTATION.—The Secretary shall use notice and comment rule-making for each of the following:

“(I) Establishing the definition of a ‘real-time decision’ for purposes of clause (i).

“(II) Updating such definition.

“(III) Initially identifying applicable items or services pursuant to clause (ii)(I).

“(IV) Updating applicable items and services so identified as described in clause (ii)(II).

“(3) TRANSPARENCY REQUIREMENTS.—

“(A) IN GENERAL.—For purposes of paragraph (1)(B), the transparency requirements specified in this paragraph are, with respect to a Medicare Advantage plan, the following:
“(i) The plan, annually and in a manner specified by the Secretary, shall submit to the Secretary the following information:

“(I) A list of all applicable items and services that were subject to a prior authorization requirement under the plan during the previous plan year.

“(II) The percentage and number of specified requests (as defined in subparagraph (F)) approved during the previous plan year by the plan in an initial determination and the percentage and number of specified requests denied during such plan year by such plan in an initial determination (both in the aggregate and categorized by each item and service).

“(III) The percentage and number of specified requests submitted during the previous plan year that were made with respect to an item or service identified by the Secretary pursuant to paragraph (2)(C)(ii) for such plan year, and the percentage
and number of such requests that were subject to an exception under paragraph (2)(C)(iv) (categorized by each item and service).

“(IV) The percentage and number of specified requests submitted during the previous plan year that were made with respect to an item or service identified by the Secretary pursuant to paragraph (2)(C)(ii) for such plan year that were approved (categorized by each item and service).

“(V) The percentage and number of specified requests that were denied during the previous plan year by the plan in an initial determination and that were subsequently appealed.

“(VI) The number of appeals of specified requests resolved during the preceding plan year, and the percentage and number of such resolved appeals that resulted in approval of the furnishing of the item or service that was the subject of such request, bro-
ken down by each applicable item and service and broken down by each level of appeal (including judicial review).

“(VII) The percentage and number of specified requests that were denied, and the percentage and number of specified requests that were approved, by the plan during the previous plan year through the utilization of decision support technology, artificial intelligence technology, machine-learning technology, clinical decision-making technology, or any other technology specified by the Secretary.

“(VIII) The average and the median amount of time (in hours) that elapsed during the previous plan year between the submission of a specified request to the plan and a determination by the plan with respect to such request for each such item and service, excluding any such requests that were not submitted with the medical or other documentation required to be submitted by the plan.
“(IX) The percentage and number of specified requests that were excluded from the calculation described in subclause (VIII) based on the plan’s determination that such requests were not submitted with the medical or other documentation required to be submitted by the plan.

“(X) Information on each occurrence during the previous plan year in which, during a surgical or medical procedure involving the furnishing of an applicable item or service with respect to which such plan had approved a prior authorization request, the provider of services or supplier furnishing such item or service determined that a different or additional item or service was medically necessary, including a specification of whether such plan subsequently approved the furnishing of such different or additional item or service.

“(XI) A disclosure and description of any technology described in
subclause (VII) that the plan utilized during the previous plan year in making determinations with respect to specified requests.

“(XII) The number of grievances (as described in subsection (f)) received by such plan during the previous plan year that were related to a prior authorization requirement.

“(XIII) Such other information as the Secretary determines appropriate.

“(ii) The plan shall provide—

“(I) to each provider or supplier who seeks to enter into a contract with such plan to furnish applicable items and services under such plan, the list described in clause (i)(I) and any policies or procedures used by the plan for making determinations with respect to prior authorization requests;

“(II) to each such provider and supplier that enters into such a contract, access to the criteria used by
the plan for making such determinations and an itemization of the medical or other documentation required to be submitted by a provider or supplier with respect to such a request; and

“(III) to an enrollee of the plan upon request, access to the criteria used by the plan for making determinations with respect to prior authorization requests for an item or service.

“(B) OPTION FOR PLAN TO PROVIDE CERTAIN ADDITIONAL INFORMATION.—As part of the information described in subparagraph (A)(i) provided to the Secretary during a plan year, a Medicare Advantage plan may elect to include information regarding the percentage and number of specified requests made with respect to an individual and an item or service that were denied by the plan during the preceding plan year in an initial determination based on such requests failing to demonstrate that such individuals met the clinical criteria
1 established by such plan to receive such items
2 or services.
3 “(C) REGULATIONS.—The Secretary shall,
4 through notice and comment rulemaking, estab-
5 lish requirements for Medicare Advantage plans
6 regarding the provision of—
7 “(i) access to criteria described in
8 subparagraph (A)(ii)(II) to providers of
9 services and suppliers in accordance with
10 such subparagraph; and
11 “(ii) access to such criteria to enroll-
12 ees in accordance with subparagraph
13 (A)(ii)(III).
14 “(D) PUBLICATION OF INFORMATION.—
15 The Secretary shall publish all information de-
16 scribed in subparagraph (A)(i) and subpara-
17 graph (B) on a public website of the Centers
18 for Medicare & Medicaid Services. Such infor-
19 mation shall be so published on an individual
20 plan level and may in addition be aggregated in
21 such manner as determined appropriate by the
22 Secretary.
23 “(E) MEDPAC REPORT.—Not later than 3
24 years after the date information is first sub-
25mitted under subparagraph (A)(i), the Medicare
Payment Advisory Commission shall submit to Congress a report on such information that includes a descriptive analysis of the use of prior authorization. As appropriate, the Commission should report on statistics including the frequency of appeals and overturned decisions. The Commission shall provide recommendations, as appropriate, on any improvement that should be made to the electronic prior authorization programs of Medicare Advantage plans.

“(F) Specified request defined.—For purposes of this paragraph, the term ‘specified request’ means a prior authorization request made with respect to an applicable item or service.

“(4) Enrollee protection standards.—The Secretary of Health and Human Services shall, through notice and comment rulemaking, specify requirements with respect to the use of prior authorization by Medicare Advantage plans for applicable items and services to ensure—

“(A) that such plans adopt transparent prior authorization programs developed in consultation with enrollees and with providers and suppliers with contracts in effect with such
plans for furnishing such items and services under such plans;

“(B) that such programs allow for the waiver or modification of prior authorization requirements based on the performance of such providers and suppliers in demonstrating compliance with such requirements, such as adherence to evidence-based medical guidelines and other quality criteria; and

“(C) that such plans conduct annual reviews of such items and services for which prior authorization requirements are imposed under such plans through a process that takes into account input from enrollees and from providers and suppliers with such contracts in effect and is based on consideration of prior authorization data from previous plan years and analyses of current coverage criteria.

“(5) APPLICABLE ITEM OR SERVICE.—For purposes of this subsection, the term ‘applicable item or service’ means, with respect to a Medicare Advantage plan, any item or service for which benefits are available under such plan, other than a covered part D drug.

“(6) REPORTS TO CONGRESS.—
“(A) GAO.—Not later than the end of the fourth plan year beginning on or after the date of the enactment of this subsection, the Comptroller General of the United States shall submit to Congress a report containing an evaluation of the implementation of the requirements of this subsection and an analysis of issues in implementing such requirements faced by Medicare Advantage plans.

“(B) HHS.—Not later than the end of the fifth plan year beginning after the date of the enactment of this subsection, and biennially thereafter through the date that is 10 years after such date of enactment, the Secretary shall submit to Congress a report containing a description of the information submitted under paragraph (3)(A)(i) during—

“(i) in the case of the first such report, the fourth plan year beginning after the date of the enactment of this subsection; and

“(ii) in the case of a subsequent report, the 2 plan years preceding the year of the submission of such report.”.
(b) Ensuring Timely Responses for All Prior Authorization Requests Submitted Under Part C.—Section 1852(g) of the Social Security Act (42 U.S.C. 1395w–22(g)) is amended—

(1) in paragraph (1)(A), by inserting “and in accordance with paragraph (6)” after “paragraph (3)”;

(2) in paragraph (3)(B)(iii), by inserting “(or, with respect to prior authorization requests submitted on or after the first day of the third plan year beginning after the date of the enactment of the Improving Seniors’ Timely Access to Care Act of 2022, not later than 24 hours)” after “72 hours”.

(3) by adding at the end the following new paragraph:

“(6) Timeframe for response to prior authorization requests.—Subject to paragraph (3) and subsection (o), in the case of an organization determination made with respect to a prior authorization request for an item or service to be furnished to an individual submitted on or after the first day of the third plan year beginning after the date of the enactment of this paragraph, such determination shall be made no later than 7 days (or such shorter timeframe as the Secretary may specify through no-
tice and comment rulemaking, taking into account enrollee and stakeholder feedback) after receipt of such request.”.

(c) FUNDING.—The Secretary of Health and Human Services shall provide for the transfer, from the Federal Hospital Insurance Trust Fund established under section 1817 of the Social Security Act (42 U.S.C. 1395i) and the Federal Supplementary Medical Insurance Trust Fund established under section 1841 of such Act (42 U.S.C. 1395t) (in such proportion as determined appropriate by the Secretary) to the Centers for Medicare & Medicaid Services Program Management Account, of $15,000,000 for fiscal year 2022, to remain available until expended, for purposes of carrying out the amendments made by this Act.