

TAA Norpac TAIS/IACP

Success Story

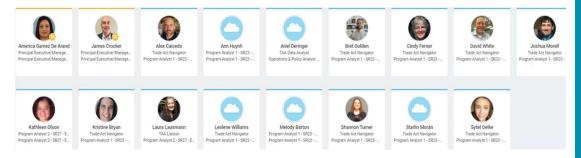
PROVIDING BENEFITS TO A MONOLINGUAL WORKER GROUP, ENSURING EQUAL OPPORTUNITY TO ENTITLMENT BENEFITS WHILE KEEPING STAFF AND TRADE AFFECTED WORKERS SAFE WAS OUR NUMBER ONE GOAL!



Thank you to our Spanish speaking Trade Team! (Tomas Torres, Benita Picazo and Sonia Lopez not pictured.)



None of this would be possible without our Logistics and Outreach Teams: Planning for over 2,000 trade affected workers with Spanish language needs while still providing outreach to another 2,000+ trade affected workers from across the State.



<u>Oregon's Trade</u> <u>Program IS #1</u> <u>Because of you!</u>

BIG THANKS TO JON IVRVINE, OUR BROTHERS AND SISTERS AT THE TEAMSTERS LOCAL 670 & OUR OED RISK MANAGEMENT TEAM!!

I would like to especially thank Jim Pfarrer, for supporting me and our Trade Team!!



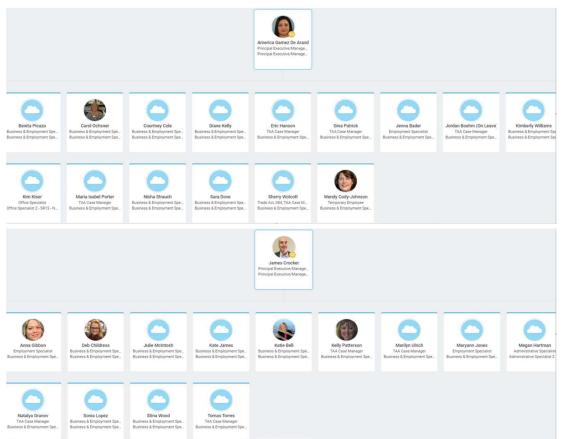
So proud of Shannon Turner, Starlin Moran, Alex Caicedo, Laura Lausman and Kathleen Olson for their planning, communication and logistic skills.



TAA Norpac TAIS/IACP

Success Story

Over 1500 will be served virtually, or in a hybrid model, by our Remote Central Trade Act Teams (all while serving a current caseload that is growing and several other large trade affected worker groups across our State):



Thanks to our TRA Team at the Special Program Unit for processing entitlements in record time & being available to work on the UI issues in real time serving our Trade Affected Workers, without delay. (Michelle Ramsay not pictured.)



Alicia Barker, Virgina Clausen, Dipali Patel

We also want to thank some OED Staff across the State:

- Marion Counsil Beaverton
- Roberto Perez Eugene
- Michael Beranbaum Secretary/Treasurer for Teamster Local Union No. 670
- Jon Irvine Oregon AFL-CIO
- Facilities Team Tami Adkins, Shad Wynia, Donna Erickson & Tim Dunks.

Thank you for your future support on outreach, iMatchSkills, followups and TICs:

- Jesse Barba –
 Redmond MSFW
- Tracy Weatherford Redmond B&ES
- Roberto Perez Eugene MSFW/UI
- Bryan Smith Albany B&ES
- Marion Counsil –
 Beaverton B&ES



TAA Norpac TAIS/IACP

Success Story

So, what did we accomplish together?

Norpac trade affected workers were given the opportunity to attend Trade Act Information Sessions (TAIS) through virtual services or in-person services. The trade affected worker group is primarily monolingual in Vietnamese, Spanish or Marshallese, with low education and little or no access to technology.

Virtual services were offered via phone, email, fax, video conferencing, Adobe Sign and Video links to TAIS.

In-person services were held in three separate sessions, which included the Trade Act Information Session (TAIS), the Initial Assessment/Career Planning Session (IACP) and the Training Plan Signing Session.

Through our partnerships with AFL-CIO and OED's Facilities' staff, we were able to safely set the stage for in-person services to be compliant with all applicable COVID-19 guidelines.

We have completed Round 1 and in 3 days creating an entire caseload. More importantly, we are providing life changing benefits to remove language, education and technology barriers that will also enhance the lives of these workers families.

Thank you for all you do!!

Sincerely,

Shelly Forsberg, TAA Program Manager

Session Definitions

Trade Act Information

Sessions: A 90-minute presentation to review all services available from Trade Act. Affected workers completed their Request for Determination. This is the first step in the individual entitlement process and provides critical deadline information.

Initial Assessment/Career Planning Sessions: A 90 minute session held to assist participants fill out required paper work for their comprehensive assessment of eligibility. Affected workers that pursue training will have the benefit of Trade Act staff collaborating with the community college to assist with enrollment.

Training Plan Signing

Sessions: An hour-long session to review rights and responsibilities and sign their training plan.